

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Philip T. Kortum, et al.

Title: SYSTEM AND METHOD FOR COLLABORATIVE CALL
MANAGEMENT

App. No.: 10/753,097 Filed: January 7, 2004

Examiner: HASSAN, Rashedul Group Art Unit: 2179

Customer No.: 60533 Confirmation No.: 2743

Atty. Dkt. No.: 1033-LB1009

MS: AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

In response to the Non-Final Office Action mailed January 7, 2009 ("the Office Action"), please reconsider the above-identified application in light of the following amendments and remarks: